

# Privacy Policy - Vinyes Mas Pagès

Last updated: June 3, 2025

At Vinyes Mas Pagès, we are committed to protecting your privacy and handling your personal data in a transparent and secure manner. This privacy policy explains how we collect, use, and safeguard the personal information you provide to us through our website [www.vinyesmaspages.cat](http://www.vinyesmaspages.cat).

## 1. Who is responsible for your data?

Data Controller:

Vinyes Mas Pagès

Cami de Bell lloc s/n

17230 Palamós, Spain

[info@vinyesmaspages.cat](mailto:info@vinyesmaspages.cat)

+31 641 953 693

## 2. What personal data do we collect?

We only collect personal data that you voluntarily provide to us via:

- Email or
- Contact form

This may include:

- Your name
- Email address
- Phone number

- Any other information you include in your message

### 3. Why do we collect this data?

We collect and process your data to:

- Respond to your inquiries and messages
- Provide information about our services or events upon your request

We do not use your data for marketing purposes unless you explicitly ask us to.

### 4. Legal basis for processing

The legal basis for processing your data is:

- Your consent when you contact us
- Our legitimate interest in responding to inquiries about our services

### 5. How long do we keep your data?

We keep your personal data only as long as necessary to fulfill the purposes for which it was collected, or to comply with legal obligations. Typically, we delete messages and related personal data after 12 months, unless further communication is ongoing.

### 6. Data sharing

We do not share your personal data with third parties, except:

- When required by law
- When necessary to provide services you have requested (e.g., bookings)

We will never sell your data or use it for profiling or advertising purposes.

## 7. Your rights under GDPR

You have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate data
- Request deletion of your data
- Object to or restrict processing
- Withdraw your consent at any time
- Lodge a complaint with the Spanish Data Protection Authority (AEPD)

To exercise any of these rights, contact us at: [info@vinyesmaspages.cat](mailto:info@vinyesmaspages.cat)

## 8. Data security

We take appropriate technical and organizational measures to protect your personal data against loss, misuse, and unauthorized access.

## 9. Changes to this policy

We may update this privacy policy from time to time. The latest version will always be published on our website.